

ARAG plc

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Please save this document to your desktop before you input any data, if the document is not saved the information input will not be retained. Once the document is complete please email it to newclaims@arag.co.uk

Important Note: You are reminded that the information you are about to provide must be true and accurate to the very best of your knowledge or belief. An insurance contract is one of utmost good faith, so if in any doubt as to the relevance of a factor, you should declare it. We would ask you to ensure that the information you are about to provide is true and accurate to the best of your knowledge or belief. Any person who knowingly and intentionally attempts to defraud any insurance company or files a statement of claim containing information which is false, or conceals information with the intent to mislead, is committing a crime and is liable to prosecution. Such an event will also render the policy and any cover under it, void.

We process your personal data in accordance with our Privacy Notice. For information on how we use your personal data, please refer to the ARAG Privacy Notice at https://www.arag.co.uk/data-legal/privacy-notice/

Section 1 - Your Details

Your Name (claimant name - does not need to be policyholder)*:					
Contact Title *:	How would you prefer to be addressed?:				
Address 1 *:					
Address 2 :					
Address 3:					
Town *:		County:			
Postcode *:					
Mobile Number *:		Home Number :			
Work Number:					
Contact Email *:					
Your Date of Birth*:					



Section 2 – Policy Details

Name of the broker/agent or company that sold/ provided you with th	e cover*:					
Their Address 1 *:						
Their Address 2:						
Their Address 3:						
Their Postcode *:						
Their Town *:	Their County:					
Contact Number *:	Date Cover Started:					
Are you the policyholder? *: Yes No						
If answer is No then:						
Name of policyholder *:						
What is your relationship to the policyholder *: Spouse/ Partner Child Broker Solicitor						
Executor	Other family member Other Power of Attorney					
If answer is Other family member then:						
Please Specify *: Parent /Guardian Grandparent	Aunt Uncle Sibling					
If answer is Other then:						
Please Specify *:						
If answer is Solicitor then:						
Do you have a signed mandate?*: Yes No						
Does the policyholder have an email address? *: Yes	No					
If Policyholder has an email address then:						
Policyholder Email *:						



If Policyholder does not have an email address then: (please provide policyholder address - note that the processing of the claim may take longer) Policyholder Address 1 *: Policyholder Address 2: Policyholder Address 3: Postcode *: Policyholder Town *: Policyholder County: Policy number *: Do you hold any other insurance which may cover this claim? *: Yes No Section 3 - Claim Details Name of the person attending as a juror*: The date jury service was notified*: The date actually attended as a juror from*: The date actually attended as a juror to*: Has a claim for loss of earnings been made to the court?*: Yes No If answer is Yes then: How much has been reimbursed?: Please provide brief details of the circumstances giving rise to this claim*:



Have you sought advice from our Legal Helpl	line? *: Yes	No						
If answer is Yes then:								
Please state when you sought advice from our Legal Helpline *:								
What resolution are you seeking?:	Defence of claim	Compensation	Apology	Other				
If answer is Other then:								
Please specify:								
Section 4 – Declaration								
I declare that the information supplied in this form and the documents sent in support of the claim represent a true, complete and honest statement of the facts and that I was not aware these could give rise to a claim at the time of taking out the cover. (Please tick box to accept)*								
Do you have any special requirements or adaptations you require ARAG to make when corresponding with you on this matter?*								
If answer is Yes then:								
Please let us know what special requirements or adaptations you require*:								
In order to identify you, the policyholder or the person making the claim, we will require you to confirm your identity should you need to call our office regarding your claim. We will do this by verifying the details contained within Section 1 of this form with you and also by validating your answer to the below which will form your password when calling our offices over your claim. Please provide a memorable word below.*:								